VIRDIS Pty Ltd | Privacy Policy

Introduction

VIRDIS Pty Ltd understands and appreciates that you, as a VIRDIS Pty Ltd customer or website visitor, are concerned about your privacy and about the confidentiality and security of information we may gather about you. VIRDIS Pty Ltd is committed to protecting your privacy.

This privacy policy explains how your personal information will be treated as you interact with VIRDIS Pty Ltd.

As the VIRDIS Pty Ltd websites develop and as technology evolves, VIRDIS Pty Ltd will continue to strive to provide you with better and more customized services and with more effective websites. VIRDIS Pty Ltd encourages you to review this privacy policy periodically because it may change from time to time.

This privacy policy explains how VIRDIS Pty Ltd generally protects your privacy and confidentiality.

Your Personal Information Is Important To Us

"Personal information" is information that identifies you or could identify you. The types of personal information we collect may include your name, address, contact phone number, email address, date of birth, passport and visa information, transaction information and financial details. We may also keep a record of products and services that you acquire from us.

Where the personal information requested includes an email address and/or mobile phone number, VIRDIS Pty Ltd will only contact you by email, phone call or SMS if you agree to being contacted in this manner.

The Information We Collect About You

Generally, only information you provide about yourself to VIRDIS Pty Ltd directly will be collected, such as through enquiring about, or using, VIRDIS Pty Ltd products & services or VIRDIS Pty Ltd website, making a enquiry on a VIRDIS Pty Ltd website or by phone or otherwise identifying yourself when requesting information to be sent to you. In certain circumstances, we may collect information about you from third parties. However, we will only do so if it is unreasonable or impracticable to collect the personal information directly from you and we will take reasonable steps to inform you if and when we do.

VIRDIS Pty Ltd only collects personal information which is reasonably necessary for, or directly related to, one or more of its functions or activities. For example, VIRDIS Pty Ltd collects personal information from you to provide and charge for the goods and services you purchase. We may also collect personal information about you to better understand your requirements and preferences, improve our services and to provide offers that may be of interest or benefit to you. For example, when you fill out a contact form, we collect the details you enter to enable us to send information to you. When you answer questions about what you would like to see we keep this information so as to better serve you. If you do not provide the personal information we request from you for these purposes, we may not be able to carry on our business and provide our services to you.

Using & Disclosing Your Personal Information

VIRDIS Pty Ltd will not use or disclose any specific personal information about you without your consent, other than for:
The main reason for which you have provided personal information (primary purpose);
A purpose which is related to the primary purpose and which you would reasonably expect us to use the information for;
A purpose required, authorized or permitted by law;
To provide our products and services to you;
To reply to your queries or requests;
To market our products and services including to communicate special offers or promotions and to provide you with information about us and our products and services;
To compile and use statistical information regarding our customers; or
To seek feedback from you and to monitor the quality of our products and services.

VIRDIS Pty Ltd recognize the trust you place in us when you give us personal information. For example, VIRDIS Pty Ltd may ask you questions to get a better understanding of what facilities and services would help you with your needs. We will use this information to recommend services which we believe will be of benefit to you and your business. However, we will not disclose specific information about you and your business to any other company (except those entities specified below) without your explicit consent.

VIRDIS Pty Ltd may from time to time outsource the processing of certain functions or information to third parties. Any personal information disclosed to our agents, related entities, partners, contractors and third party service providers is only to the extent necessary for them to perform their agreed tasks and they are required to maintain the privacy of your information and keep such information confidential.

Storage & Security of Your Details

VIRDIS Pty Ltd will store personal information [electronically and in paper form].

VIRDIS Pty Ltd will take such steps as are reasonable to protect your personal information from unauthorized access or use, misuses, loss, modification or authorized disclosure, and to ensure that the personal information we hold about you is accurate, complete and up to date. VIRDIS Pty Ltd also maintain computer and network security, for example we use firewalls and other systems such as user identifiers and passwords to control access to computer systems. In addition, VIRDIS Pty Ltd' employees are obliged to respect the confidentiality of any personal information held by VIRDIS Pty Ltd. Personal information will be de-identified or destroyed when no longer required by us. However, to the extent permitted by law, VIRDIS Pty Ltd will not be held responsible for events arising from unauthorized access to your personal information. We encourage you to play an important role in keeping your personal information secure.

Accessing, Changing & Deleting Information We Keep About You

Your trust in VIRDIS Pty Ltd is very important to us. If at any time you want to know exactly what personal information we are holding about you or update any information at any time, please email us at michael.virdis@virdis.com.au and we will respond to your request within a reasonable period.

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